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# **Social Contexts and the Probabilistic Fusion and Ranking of Opinions: Towards a Social Semantics for the Semantic Web**

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# Introduction

- Web publishers are autonomous, possibly insincere actors
- Heterogeneous and controversial viewpoints on the (Semantic) Web are not just design problems, but inevitable and sometimes even useful in social environments
- Almost all traditional approaches to inconsistency and insincerity on the Web rely on some kind of filtering (by criteria such as trust or preferences)
- No sufficient means yet for
  - the formal representation of “the Web” *itself*, in terms of *subjectivity, competing viewpoints, divergent opinions, intentionality, group knowledge...*
  - the probabilistic/voting-based aggregation and representation of *group beliefs*

= ***Social Semantics***
- This work introduces a Description Context Logic for the representation of so-called certain and uncertain *Social Attitudes* (= public beliefs and intentions of groups and individuals)

# Overview

- Issues
- Approach outline
- Features
- Social Attitudes
- Syntax (non-probabilistic)
- Semantics (non-probabilistic)
- P-SOC-OWL (probabilistic)
- Fusion and ranking of opinions
- Conclusion

# Issues

- Semantic heterogeneity with impossible (or too expensive) alignment, subjectivity and irresolvable belief conflicts
- Inconsistent information simultaneously addressed to different parties and information published by/for specific social groups (e.g., in web blogs or intranets)
- Complexity caused by semantic heterogeneity
- Modeling of intentionality “behind” information
- OWL provides no suitable means for formalization of subjectivity
- RDF not suitable due to shallow / non-existent semantic wrt. subjectivity and sociality
- Traditional approaches to *provenance* only semi-formal or non-formal
- Modal logic usable (partially), cf. ISWC 2006 talk on *Social Attitudes*

# Approach outline

- ***Social Reification:***  
Subjective statements are lifted to the social level.  
  
E.g., “Sheep are red” → “Actor/Group *s* asserts: “Sheep are red””
- Social Reification makes an inconsistent knowledge base or ontology consistent in case each of the sources provides consistent knowledge
- Technically: Contexts for individual and group beliefs and intentions
- Formal languages *SOC-OWL* (based on SHOIN(D) and C-OWL [Bouquet et al]) and *P-SOC-OWL* (based on C-OWL and P-SHOQ(D) [Giugno and Lukasiewicz])
- Modeling of social propositional attitudes (ostensible beliefs and intentions of individuals and groups)
- Private (mental) attitudes covered as a special case
- Optional: Differentiation of addressees (for the modeling of different “publics” or closed groups)
- Optional: Fusion operators for the aggregation of multiple opinions to a single group opinion

# Features

- Simple and intuitive extensions of standard Description Logics / OWL-DL
- Consistent representation of inconsistencies acquired from dissenting sources (by means of “agree to disagree”)
- Allows for the modeling of both public and private beliefs and intentions
- Allows for the differentiation of several addresses
- Allows to aggregate multiple dissenting assertions via belief fusion operators
- BDI (standard framework for the reasoning about mental attitudes in agent research) is essentially a special case

# Social Attitudes (1)

- SAs model individual and group attitudes regarding information (approval, denial, desire...) logically
- **Opinion**: The public (i.e., possibly insincere) attitude of an agent regarding the truth of a certain statement
- **Ostensible intention**: The public (i.e., possibly insincere) attitude of intending that a certain statement (or description, given DL) shall become true
- Triggered by implicit or explicit communication acts (e.g., web publishing, HTML links, web service assertions, discourses by blogging ...)
- Allow, e.g., to model the “web personalities” of mentally opaque actors
- Multiple (possibly inconsistent) “web personalities” of the same actor are possible, even simultaneously
- Mental attitudes (i.e., personal, opaque beliefs and intentions) as a special case

## Social Attitudes (2)

- Held by actors (individual or social group) towards a group of addressees
- Represented using *Social Contexts* (each indexed by attitude type  $\sqcup$  source(-s)  $\sqcup$  addressee(-s))
- Information (“passive” opinion): **Information**( $\mathbf{a}_1, \mathbf{a}_2, \varphi$ )
- *Public intention*: **PublicIntention**( $\mathbf{a}_1, \mathbf{a}_2, \varphi$ )
- *Assertion* (“active” opinion): **Assertion**( $\mathbf{a}_1, \mathbf{a}_2, \varphi$ ) =  
Information( $\mathbf{a}_1, \mathbf{a}_2, \varphi$ )  $\wedge$  PublicIntention( $\mathbf{a}_1, \mathbf{a}_2, \text{Information}(\mathbf{a}_2, \mathbf{a}_1, \varphi)$ )  
(i.e., includes the intention to *convince* the addressees)
- *Mental beliefs and intentions* can be formulated as special cases:
  - **Bel**( $\mathbf{a}_1, \varphi$ ) := Information( $\mathbf{a}_1, \mathbf{a}_1, \varphi$ )
  - **Int**( $\mathbf{a}_1, \varphi$ ) := PublicIntention( $\mathbf{a}_1, \mathbf{a}_1, \varphi$ )
  - Internal group beliefs: Information( $\mathbf{g}, \mathbf{g}, \varphi$ )



# Syntax of *SOC-OWL*

(slightly simplified, cf. paper)

$$\begin{aligned}
 C &\rightarrow A | \neg C | C_1 \sqcap C_2 | C_1 \sqcup C_2 | \exists R.C | \forall r.C \\
 &\quad | \geq nS | \leq nS | \{a_1, \dots, a_n\} | \geq nT | \leq nT | \exists T_1, \dots, T_n.D | \forall T_1, \dots, T_n.D \\
 D &\rightarrow d | \{c_1, \dots, c_n\}.
 \end{aligned}$$

TBox and ABox:

$$C_1 \sqsubseteq C_2, \text{Trans}(R), R \sqsubseteq S, T \sqsubseteq U, C(a), R(a, b), a = b, a \neq b,$$

”SBox”:

$$\begin{array}{l}
 \textit{attitude} \\
 \textit{source}_1, \dots, \textit{source}_n \rightarrow \textit{addresse}_1, \dots, \textit{addressee}_n \quad S
 \end{array}$$

*attitude*: *assertion, information, publicIntention*

(+ bridge rules, socially contextualized concepts, individuals and roles, ...)

# Example

*ControversialPerson(columbus)*  
*assertion*  
*tim,tom*  $\rightarrow$  *tina* ( $\neg$ *Hero*)(*columbus*)

*assertion*  
*tina*  $\rightarrow$  *tim,tom* *Hero*(*columbus*)  
*assertion*  
*tim,tom*  $\rightarrow$  *tina* *Exploiter*(*columbus*)

Note:

- Group beliefs do not constrain beliefs of group members  
 (i.e., no *common knowledge* here, but cf. *fusedInformation* in paper Sect. 3.2)
- A certain source can hold mutually inconsistent opinions towards  
 different addressees
- Nesting of contextualized statements not allowed (unlike in “real” Context Logic):

*publicIntention* (*information*  
*tina* (*tim,tom*  $\rightarrow$  *tina* ( $\neg$ *Exploiter*)(*columbus*)))

# Semantics of *SOC-OWL*

(simplified, cf. paper & C-OWL)

$C^{I_{id}}$  = any subset of  $\Delta^{I_{id}}$  for  $C \in C_{id}$

$(C_1 \sqcap C_2)^{I_{id}} = C_1^{I_{id}} \cap C_2^{I_{id}}$  for  $C_1, C_2 \in C_{id}$

$(C_1 \sqcup C_2)^{I_{id}} = C_1^{I_{id}} \cup C_2^{I_{id}}$  for  $C_1, C_2 \in C_{id}$

$(\neg C)^{I_{id}} = \Delta^{I_{id}} \setminus C^{I_{id}}$  for  $C \in C_{id}$

$(\exists R.C)^{I_{id}} = \{x \in \Delta^{I_{id}} : \exists y : (x, y) \in R^{I_{id}} \wedge y \in C^{I_{id}} \text{ for } C \in C_{id}, R \in R_{id}\}$

$(\forall R.C)^{I_{id}} = \{x \in \Delta^{I_{id}} : \forall y : (x, y) \in R^{I_{id}} \rightarrow y \in C^{I_{id}} \text{ for } C \in C_{id}, R \in R_{id}\}$

$c^{I_{id}}$  = any element of  $\Delta^{I_{id}}$ , for  $c \in c_{id}$

Some meta-axioms:

- $\frac{\text{assertion } s_1, \dots, s_n \succ a_1, \dots, a_m \varphi}{\rightarrow \left( \left( \text{publicIntention } s_1, \dots, s_n \succ a_1, \dots, a_m \sqcup_{a_1, \dots, a_m \succ s_1, \dots, s_n} \text{assertion } e \right) = \left( \text{assertion } s_1, \dots, s_n \succ a_1, \dots, a_m, e \right) \right)}$
- $\frac{\text{assertion } s_1, \dots, s_n \succ a_1, \dots, a_m \varphi}{\text{information } s_1, \dots, s_n \succ a_1, \dots, a_m \varphi}$
- Mutual consistency of all statements within a specific context
- [...]

## *P-SOC-OWL*

SOC-OWL, plus contextualized statements with optional *probability intervals* for SBoxes:

$$[p_l, p_u] \overset{\textit{attitude}}{\textit{source}_1, \dots, \textit{source}_n \rightarrow \textit{addresse}_1, \dots, \textit{addressee}_n} \textit{S}$$

Interpretations extended with subjective probability functions  $\mu_{id}$  (cf. P-SHOQ(D)) for each context id:

$$PI = \{(PI_{id}, \mu_{id}) : id \in Id\}$$

Examples:

$$[0.5, 0.8]: \overset{\textit{assertion}}{\textit{tim}, \textit{tom} \rightarrow \textit{tina}} \textit{Exploiter}(\textit{columbus})$$

$$0.9: \overset{\textit{assertion}}{\textit{tim}} \textit{Hero}(\textit{columbus})$$

$$0.7: \overset{\textit{assertion}}{\textit{tina}} \textit{Hero}(\textit{columbus})$$

...plus additional context type for aggregation:

***fusedInformation***

# Fusion and ranking of opinions (1)

Two approaches to derive social group opinions from other opinions:

$$\left( \bigwedge_{s_i \in \{s_1, \dots, s_n\}} (Pr_{s_i \rightarrow \text{addressees}}^{\text{information}} \models \varphi[p_i, p_i]) \right) \rightarrow (Pr_{s_1, \dots, s_n \rightarrow \text{addressees}}^{\text{information}} \models \varphi[p, p])$$

with pooling result  $p = \text{pool}^{\text{poolingType}}((p_1, \dots, p_n), \text{priorKnowledge})$

Problem: Possible inconsistencies in case freely defined group opinions exist in the KB/ontology.

Therefore:

$$\left( \bigwedge_{s_i \in \{s_1, \dots, s_n\}} (Pr_{s_i \rightarrow \text{addressees}}^{\text{information}} \models \varphi[p_i, p_i]) \right) \rightarrow (Pr_{s_1, \dots, s_n \rightarrow \text{addressees}}^{\text{fusedInformation}} \models \varphi[p, p])$$

## Fusion and ranking of opinions (2)

Standard pooling operators:

Averaging:

$$pool^{avg}((p_1, \dots, p_n), \emptyset) = \frac{\sum p_i}{n}$$

Linear pooling with weights (e.g., to consider *trust degrees* or *social power*):

$$pool^{LinOP}((p_1, \dots, p_n), (weight_1, \dots, weight_n)) = \sum weight_i p_i,$$

with  $\sum weight_i = 1$

Logarithmic pooling:

$$pool^{LogOP}((p_1, \dots, p_n), (weight_1, \dots, weight_n)) = \kappa \prod_{i=1}^n p_i^{weight_i}$$

## Fusion and ranking of opinions (3)

Example using  $pool^{avg}((p_1, \dots, p_n), \emptyset) = \frac{\sum p_i}{n}$

$[0.5, 0.8]: \underset{tim, tom}{assertion} \rightarrow \underset{tina}{Exploiter}(columbus)$        $0.7: \underset{tina}{assertion} Hero(columbus)$

$0.9: \underset{tim}{assertion} Hero(columbus)$

⊢  $0.8: \underset{tina, tim}{assertion} Hero(columbus)$

Induced rankings:

$0.8: \underset{voters}{information} innerStatement_1$  (highest social rating)

$[0.5, 0.8]: \underset{voters}{information} innerStatement_2$

$0.2: \underset{voters}{information} innerStatement_3$  (lowest social rating)

# Conclusion

- Presented a context-based Semantic Web language for the formal modeling of the “social dimension” of the Web and the Semantic Web
- Related developments:
  - FOL/dynamic logics for opinions and other social attitudes (cf. e.g. ECAI 2006)
  - Alternative DL-based approach using modal logic instead of contexts (cf. ISWC 2006 paper on Social Attitudes)
  - Further works: <http://www.openontology.info>
- Future work:
  - Issues:
    - Nested contexts
    - Open domains of actors (sources and addressees)
  - Implementation of a reasoner
  - Identification of emergent groups (knowledge communities) on the Web



Thank you very much for your attention!