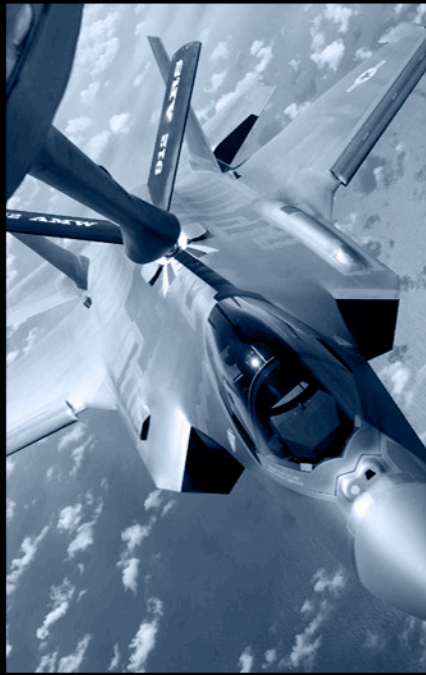




DEFENSE LOGISTICS AGENCY

AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY



DLA Office 365 Lessons Learned & Status

May 2017



Productivity and Collaboration Services

Exchange and Skype for Business migrations completed for 35k+ users in 48 states and 26 countries

First SharePoint Online workload (eWorkplace) being prepped for migration

Phase 2 planning and testing efforts underway

Phase 1

- Exchange Online 99%
- Skype for Business ✓
- SharePoint Online

Target – End of FY17

Phase 2

- OneDrive
- Office Online
- O365 Groups
- Native Apps on Mobile Devices

Target – Q4 CY17

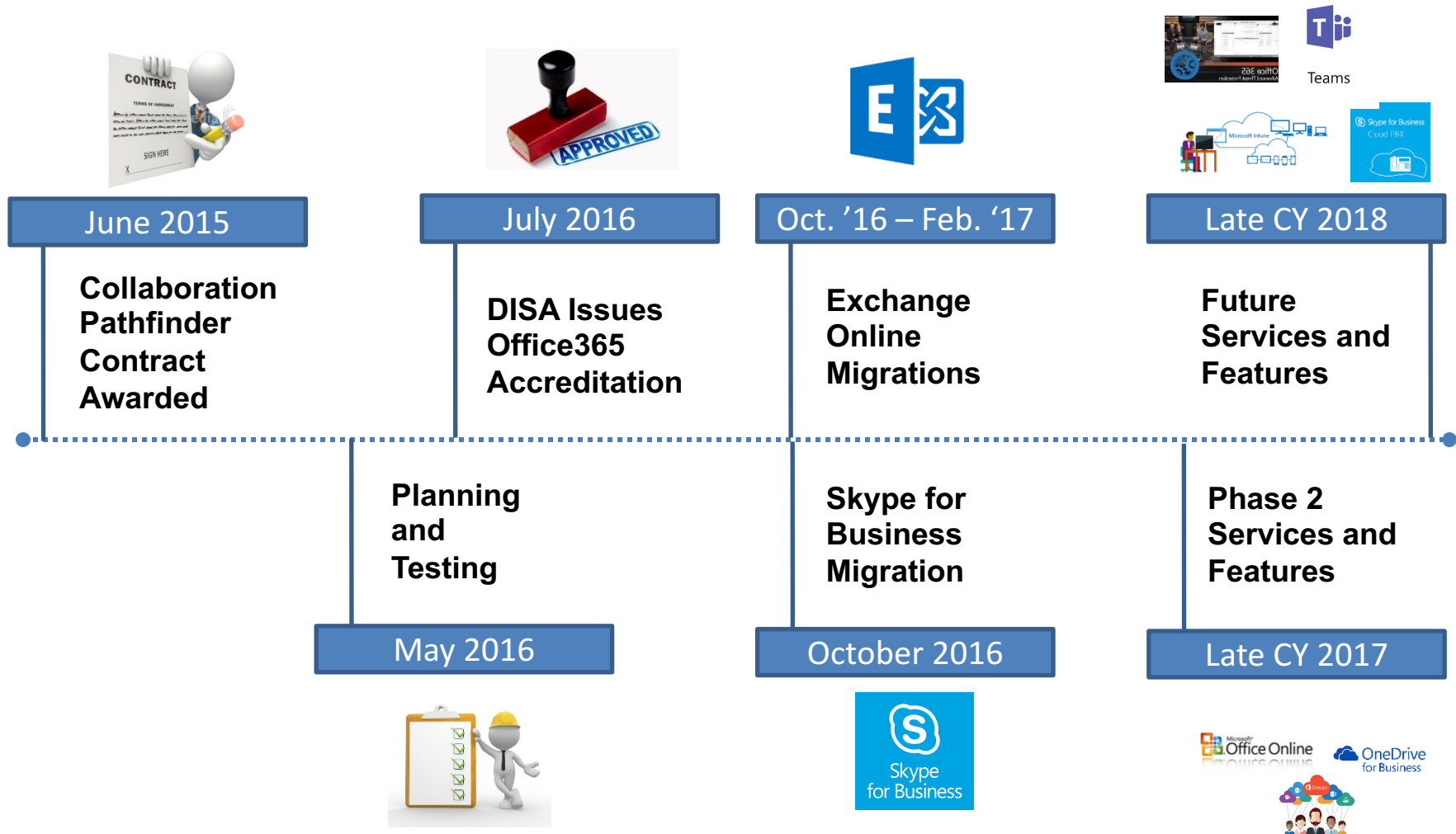
Future

- O365 Teams
- MDM
- Telephony Integration
- Advanced Threat Protection

Target – Late CY18



Timeline – How We Got Here





DLA Keys to Success

External

- Executive Sponsorship (DLA, AF, DISA & Microsoft)
- Strong partnerships with AF and DISA stakeholders
- DISAs innovative approach for expediting Provisional Authority process
- Customer Advisory Board participation with Microsoft

DLA J6/Internal

- Buy-in across DLA J6 Enterprise (System Administrators, Help Desk, IA, Cyber, etc.)
- DLA Centrally-managed Enterprise IT
- Standardized workstation/server images and group policies
- Infrastructure enhancements leading up to Office 365:
 - Network, Active Directory, and Exchange consolidation/redesign and upgrade
 - Microsoft Office upgrade
 - Robust DLA VDI infrastructure
 - Readily available VPN solution for external/remote use

Program

- Strong Program Management
- Effective end-user communications
- Upfront planning specific to each service offering
 - Deployment workshops
 - Admin. training



Ongoing Challenges

- Performance of Online Archive from OCONUS
- Disrupted Internet Operations - Reliance on connection to the Internet for Office 365 to fully function
- Identification of SharePoint Online/OneDrive bandwidth requirements
- Admin Portal (Service Health Dashboard) not in place
- Preparing for availability of new services (Accreditation impacts, infrastructure readiness, etc.)
- Alignment of Microsoft deployment planning resources for Phase II activities (getting the right people)